

Charity Abseil

Matthew, Chlöe, David, Gary, Jessica, James, Kirby, Luke, Lucinda, Matt, Michelle and Philip took part in the 'QMC Abseil 2024' on 7th September.

The charity event raised money for Nottingham Hospitals Charity which supports patients and staff across the Queens Medical Centre, Nottingham City Hospital, Nottingham Children's Hospital and Ropewalk House. Collectively, who collectively treat over 12,000 patients each day.

Our team had a huge support group and managed to raise £3000.

The before, during and after photographs.

Top from left: Luke, Gary, Kirby, James, Chlöe, Matthew, Jessica, Philip, Matt, Michelle, David and Lucinda.

Middle: the team celebrate with their supporters.



20 years of Shirebrook (and Andy), see page two for the full story.



Shirebrook

from Nigel Lymn Rose

Just over 20 years ago I heard a whisper, as so often happens in the funeral section, that Shirebrook and District Funeral Service may be on the market and indeed talking to one of our competitors.

Without hesitation I contacted the then owner, Andy Askew, who kindly agreed to meet with me. Our objectives were compatible and in less than 3 weeks the deal was completed on 27th August 2004, the Shirebrook Office of A.W. Lymn was trading and Andy became a member of our family company. It never ceases to amaze me how the years fly by and here we are celebrating Andy's 20th anniversary just at the time of a full refurbishment of the Shirebrook Office.

Thank you Andy for giving us this opportunity.



*Top: How Shirebrook looked
Bottom left: Jonathan and Andy in 2024
Bottom right: Andy circa 2012.*

Rolls-Royce Tour

Philip was please to show Monsieur Jean-Lou Brottet from Chancey in France around our vehicles.

Monsieur Jean-Lou Brottet is a huge Rolls-Royce enthusiast and has visited us annually for a number of years.



Social Media

We are pleased to announce that Dawn (Mills), Charis (Nottingham), Fiona (City Flowers), Ionela (City Flowers), Kaitlan (Derby and LLVH), Moira (Hammerwich and We Are Direct Cremations) and Stacey (Mansfield) have all attended a social media course, hosted by Emily and Charlie (pictured) from Eden PR.

The aim of this is to populate the companies social media channels more regularly and with more relevant content.



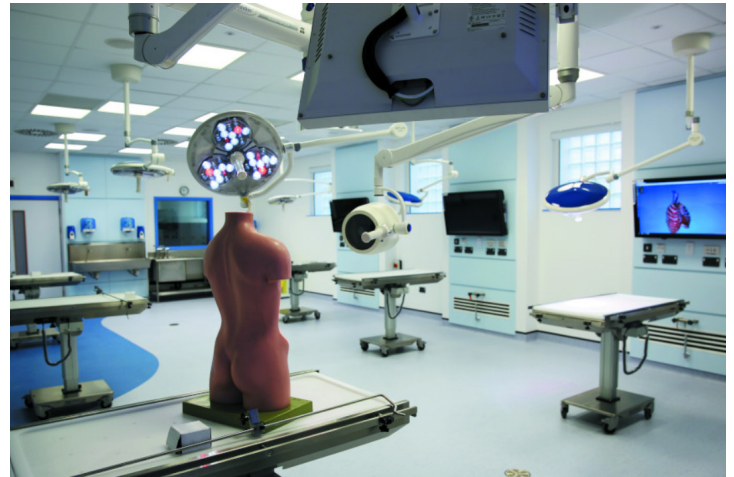
British Institute Embalming (BIE) Education weekend at Keele University

from Isabel Walton and Charis Bull

On the 6th-8th September, we attended the bi-annual weekend hosted by the BIE at Keele University's anatomy school. The weekend entailed lots of educational sessions and sharing knowledge with other embalmers.

On Saturday, there was a discussion, led by an industry expert, on our daily work and any challenges faced within the mortuary. This was followed by a very interesting talk regarding issues with the process of cooling, and then a lecture on embalming a case that has physical differences.

After lunch, we had everyone's highlight of the weekend, a tour around the anatomy school with interactive workshops. It is always an honour to be allowed access to the anatomy school. Primarily used to train surgeons, medical professionals, and students who need a working knowledge of the human body, the anatomy school presents an amazing experience. Being allowed to see preserved specimens donated by people who wanted to help with future teaching efforts, and used by students who I'm sure will go on to be some of the medical sectors best, is such a great privilege.



The team organised four interactive elements throughout the afternoon; a quiz to challenge our knowledge of different sections of the body, a talk about health and safety procedures and about the process of body donation, a session about the application of cosmetics including a 'have a go' aspect, and a look into a brand new feature, using virtual reality to see surgical procedures close up. We would like to say a huge thank you to the team at the anatomy school for allowing us in and giving us such an amazing and in depth tour.

Saturday evening consisted of a drinks reception and meal, which allowed time to chat with the other attendees and a chance to make some new friends in the industry.

Sunday morning started bright and early with a talk for new embalmers about tissue saturation, and the weekend closed with a discussion about presentation when dealing with cases with severe oedema (swelling) or similar issues.

Keele weekend is always a much talked about and looked forward to weekend in the embalming calendar and this year was no different.

Again a huge thank you to Keele University's Anatomy School and to the BIE for organising such a wonderful weekend.

Welcome back...

Santanna Nightingale Funeral Arranger Ruddington

'I am happy to be back after taking an eight month break to travel parts of South America. In total I spent six months in Brazil volunteering with children and also trying to learn the language of Portuguese.'

'I visited Colombia and learned a little of how to Salsa and also Mexico City where the food was amazing. I spent the last month of my trip in Portugal enjoying with friends. It was an amazing opportunity and I will be happy to share my stories if you if you would like to hear.'



Out and About



Jackie with Canon Malachy Brett, His Honour Judge Michael Stokes and Father Simon Gillespie at a friends of St Barnabas event.



From Nigel
'I helped a film company out by allowing them to do some filming in my woods and commented on the old "pitch fork" that they were using with an old fashioned shaped handle. I commented that I did not know you could still get them and yesterday they came unannounced and presented me with this!'

Dear Ben

I am writing on behalf of everyone at Alex, The Leukodystrophy Charity (Alex TLC), to thank you for raising the phenomenal total of **£6000** by hosting a **Charity Golf Day at Stanton Golf Club on 24 May 2024.**

This money will have a significant impact on our work and enable us to continue providing essential support and information to leukodystrophy patients, families, and caregivers.

Additionally, we will be able to connect people experiencing similar challenges, so they don't have to face things alone. We will continue to raise vital awareness through events and campaigns, and advance medical research towards finding better treatments and ultimately increasing life expectancy for those affected by leukodystrophy.

It's thanks to wonderful people like you that we can continue to provide hope for the leukodystrophy community.

Thank you for helping us make a difference!

We have registered with the Safe Space Scheme in Rushcliffe but would like to extend the offering to all our funeral homes. A poster will be delivered to you shortly and more information can be found in this months Staff Memo.

Creating Safe
Spaces in Retail
Operation Portum

A.W. LYMN

Shop
Watch

The Family Funeral Service®

SAFE SPACES

This funeral home is a safe space
So, if you ever feel unsafe, please use our funeral home to wait for a taxi, a bus or a friend for as long as you need to.

Should you need to make a phone call to a support service we have a room and telephone available as well as contact details.

Please approach one of our colleagues, we are more than happy to help.

"Our family serving your family since 1907"

Alex

THE LEUKODYSTROPHY
CHARITY

HELPING TO COPE – HELPING TO HOPE

Christmas Donation

from Santanna Nightingale

As you know I went to Brazil at the start of the year and whilst I was there I volunteered three months of my time to help the children of a favela in Rio de Janeiro learn English.

After spending a lot of time with the children and the founder of the organisation, Beatriz, it has become something that is quite important to me and I hold close to my heart. I am still in contact with them and get regular updates on how the children are doing.

The children are aged between 10-16 and the organisation is completely non profit. Beatriz, who is also from Rio, pays for everything out of her own pocket and with the little donations that she receives from the occasional volunteers.

I have set up a go fund me page to help raise £1000 for a Surprise Christmas donation for the education programme there that I took part in. If anyone would like to donate please have a look my Go Fund Me page.

<https://gofund.me/d8bad197>



Bra Bin

We are delighted to announce that we will shortly be able to recycle unwanted or unloved bras at our Hucknall funeral home.

For every tonne of bras collected, Against Breast Cancer receives £700 to fund research.

Questionnaire Data

After each funeral we send a questionnaire out with our invoice. Every questionnaire asks the client to mark the service they received out of 10. Below are the average scores by funeral home for September

Arnold	9.67	Hucknall	10.00	Rainworth	n/a
Aspley	9.67	Ilkeston	9.33	Ruddington	9.33
Beeston	10.00	Littleover	10.00	Shirebrook	10.00
Bingham	9.50	Long Eaton	10.00	Spondon	10.00
Bottesford	9.50	Mansfield	n/a	Stapleford	10.00
Bulwell	10.00	Mansfield W.house	9.00	Sutton-in-Ashfield	9.50
Carlton	9.75	Nottingham	9.40	West Bridgford	9.50
Clifton	10.00	Ollerton	10.00	Wollaton	10.00
Cotmanhay	10.00	Osmaston	9.00		
Derby	10.00	Radcliffe-on-Trent	n/a		
				COMPANY AVERAGE	
					9.64

Clients are also asked to mark the Drivers and City Flowers as Excellent, Good or Satisfactory. The tally from the questionnaires is:

Drivers
Excellent – 55
Good – 8
Satisfactory – 0

City Flowers
Excellent – 35
Good – 4
Satisfactory – 1

From the archive

15 years of the Coffin Showroom!

A.W. LYMN
The Family Funeral Service

October 2009
Newsletter

COFFIN & CASKET SHOWROOM REFIT

FOR A NUMBER OF YEARS A.W. LYMN HAS HAD THE LUXURY OF AN EXTENSIVE COFFIN AND CASKET SHOWROOM AT ROBIN HOOD HOUSE. DURING THE SUMMER OF 2009 THE SHOWROOM HAS BEEN EXTENDED, A NEW CEILING BEEN FITTED AND THE DECOR BEEN UPDATED.



WITH THE FINAL COFFINS AND CASKETS BEING FITTED AND PLACED IN THE SHOWROOM LAST WEEK, THE WHOLE RANGE CAN NOW BE SEEN, FROM THE CLUMBER (COSTING £199) THROUGH TO THE PROMETHEAN (CURRENTLY COSTING £23,900). EACH COFFIN AND CASKET IS SHOWN WITH AN APPROPRIATE FITTING AND INTERIOR SO THAT CLIENTS MAY SEE (AND EVEN FEEL) THE MATERIALS AND COLOURS THAT THEY CAN CHOOSE FOR THEIR LOVED ONE.



ON YOUR NEXT VISIT TO ROBIN HOOD HOUSE PLEASE TAKE A FEW MINUTES TO HAVE A LOOK AROUND THE NEW SHOWROOM. ALTHOUGH IT IS MENTIONED IN THE SERVICES BROCHURE, PLEASE MAKE YOUR CLIENTS AWARE OF ITS AVAILABILITY. MANY OF THE CLIENTS WHO DO CHOOSE TO VISIT, FEEL THAT IT A GREAT HELP IN THE DECISION MAKING PROCESS.

OUR COFFIN AND CASKET RANGE CAN ALSO BE VIEWED ON OUR WEBSITE

WWW.LYMN.CO.UK

— CLICK ON

SERVICES
BROCHURE
IN THE BOTTOM
RIGHT HAND
CORNER.



A year since the Stacey Dooley film team left.



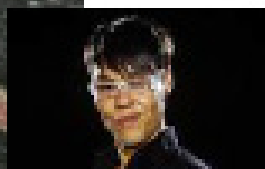
Five years since Izzy started at a trainee. A huge achievement that she has now worked her way up to Mortuary Manager.



Hi I'm Isabel and I am the new trainee at RHH. I have just completed my A levels and started on the four year course. I am originally from Sutton in Ashfield and I have done work experience at A.W. Lymn and also with Wass's.

Gok Wan borrow YKP 1 in 2009!

YKP 1 appeared on 'How to look good Naked' on 13th October. For a second chance to watch the programme, go to <http://www.channel4.com/programmes/how-to-look-good-naked/4od#2973002> It is series 5 – episode 3



The
A.W. LYMN
Centenary Foundation

The A.W. Lymn Centenary Foundation was formed and is continually financed by the Company to mark its first 100 years of service. Its aim is to help those in the communities the Company serves.

Applications for funding can be made by any local person, group, committee or organisation to Ben Percival at centenaryfoundation@lymn.co.uk for consideration by the trustees; Jonathan Baker, Joanna Bossart, Mark Chapman, Chlöe Lymn Rose and Ian Moorman.

**ST. MARY AND ALL SAINTS',
THE PARISH CHURCH OF BINGHAM**

Thank you for your very kind donation towards our Church Fete Raffle.

We had a great turnout and the money raised will go towards the Church's 800 year celebrations in 2025.

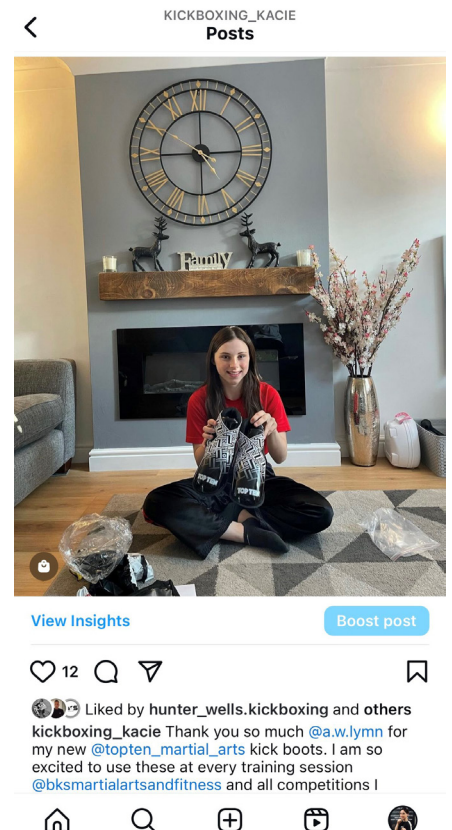
With Grateful Thanks

The Centenary Foundation were pleased to pay for the kick boxing boots for Kacie.

We received this lovely thank you via Kacie's Instagram page (run by her mum).

Kacie is coached by Warren Bennett at BKS Martial Arts and Fitness in Arnold.

https://www.instagram.com/kickboxing_kacie/



The A W Lymn Centenary Foundation
c/o Robin Hood House
Robin Hood Street
Nottingham
NG3 1GF
31/07/2024

Dear Ben

On behalf of us all at Children Today I would like to thank you for your kind recent donation of £500.00

Your donation will be used towards helping the young man age 14 from Nottingham. Each piece of equipment we help fund not only helps improve a child's physical wellbeing but also gives them more independence, feel less isolated and helps them and their family experience a better quality of life.

Together we are making a real difference to their lives. Once again, on behalf of the families we help every day thank you for your much-needed and valued support.

With best wishes,

Laura Oldfield

Children & Families Services Manager

Children Today Charitable Trust

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Registered Charity Number 1137436. A Company Limited by Guarantee Registered in England Number 7309125.

www.childrentoday.org.uk

The 'Best Practice of the Month Award' nominations are:

Kirby Cranshaw has nominated Jim Cullen

'I would like to nominate Jim for Best Practice because he saved the day on a Wollaton funeral a couple of weeks ago. At a church service the family had requested all music (including hymns) be played by us on the iPod instead of having an organist. Despite the iPod working in branch, at church it was refusing to charge on the speaker dock or even when connected directly to the mains and its battery was completely flat. My phone wouldn't play loud enough to cover the whole church so I asked the drivers on the very off chance someone carried a speaker with them. Thankfully Jim produced his own Bluetooth speaker to which I couldn't connect my phone and play all the required tracks with plenty volume for everyone to hear. The funeral went without a hitch thanks to Jim. Then the very next day he bought me my very own Bluetooth speaker to save me from being in this situation again. I am so grateful to Jim for his help and for his very thoughtful gift to me. I hope he wins Best Practice so he can be reimbursed for my speaker and also treat himself for his good deed.'

Fiona Hall has nominated Lexi Clayton

'Can the florists please nominate Lexie? She has helped in the florist a few times now and we always find her to be hard working, intuitive and a pleasant member of staff to work with. We just wanted to nominate her to show her we appreciate all the help she has given us.'

Chloe Lynn Rose has nominated Stacey Burman

'Please can I nominate Stacey? Following the implementation of the new death certification system, Stacey created a helpful summary sheet to give to clients to help them understand the new requirements, the support they can access and the information they should receive.'

Jane Keetley has nominated Luke Mellor

'Luke is such an unassuming member of staff; he will go out of his way to help anyone in need. Luke got me out of a situation at Tithe Green when our music system was playing up and didn't want to play. I think Luke is a team player and deserves recognition.'

Pete Jeffrey has nominated Chris Haynes and Artur Chojnecki

'Please could I nominate Chris and Artur? They have both worked beyond the level expected. Through refurbishments, vaults, flats and flat refurbishments and anything else chucked at us and we have now just hit over a 1000 jobs completed and closed on taskman. Both area great asset to the Maintenance team.'

From Jackie Lynn Rose has nominated Neville Carridice and Wayne Lambord

'I nominate Nev and Wayne. On arrival early at a cemetery for committal I noticed that the grave was coffin shaped and not, as our order had requested, casket shaped. Nev and Wayne got to work immediately to extend the grave width (double depth), the interment proceeded at the allotted time.'

Lee Pearson has nominated Craig Shoebridge

'Can I nominate Craig from the coffins shop for being helpful with the cars yesterday? There was only one member of staff with seven cars at 4.30pm to wash. Craig took it upon himself to come out and help until other members of staff returned'

**The winners are
Nev and Wayne**



The canopy, three different ways...

